



**Total Ticket Summary - Inbound**

Month	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Jan	2,726	2,858	2,806	2,568	3,944	4,078	4,400	2,864	5,782	7,651
Feb	3,119	2,922	3,650	3,660	4,203	5,908	6,225	5,546	6,813	5,565
Mar	5,959	4,925	5,171	6,390	7,775	9,477	9,929	10,926	10,246	12,035
Apr	7,752	6,925	7,538	9,072	10,123	10,822	11,643	11,719	14,030	16,229
May	7,322	8,027	8,759	9,650	10,145	9,891	11,791	13,726	15,147	
June	7,445	7,948	7,822	8,322	9,896	10,839	11,894	13,057	13,585	
July	6,946	6,574	7,079	8,393	9,264	10,076	10,201	11,520	12,839	
Aug	6,475	7,013	7,555	8,328	8,318	9,516	11,965	12,589	13,565	
Sept	6,638	6,529	7,125	7,770	8,453	9,884	11,270	10,434	11,711	
Oct	5,684	6,151	7,634	7,705	8,155	8,780	9,888	11,363	13,309	
Nov	4,135	4,371	5,012	5,030	5,062	6,055	8,069	8,314	9,486	
Dec	2,617	2,956	3,150	3,064	4,408	4,245	3,749	5,192	5,582	
<b>Yearly Totals</b>	<b>66,818</b>	<b>67,199</b>	<b>73,301</b>	<b>79,952</b>	<b>89,746</b>	<b>99,571</b>	<b>111,024</b>	<b>117,250</b>	<b>132,095</b>	<b>41,480</b>